



TOKIO MARINE
HCC

VisitorsCoverage Inc.
2350 Mission College Blvd. Suite #1140
Santa Clara, CA 95054
Phone: 866-384-9104
Fax: 408-737-2555
E-mail: support@visitorscoverage.com
www.VisitorCoverage.com



Atlas Group®

The Atlas Group plan from Tokio Marine HCC – MIS Group, a member of Tokio Marine HCC, is with you and your group of 5 or more almost anywhere you may travel in the world. Atlas Group coverage is designed for mission trips, large family vacations, student groups, corporate groups, and overseas excursions for other large organizations.

Why Choose Atlas Group®?

Whatever the reason, traveling internationally with a large group should be a pleasant experience. Emergencies and complications such as natural disasters, injury, and illness are a fact of life, and can be even tougher to manage for a large group of people. While we hope none of these incidents happen... we're here to help if they do. Coverage for medical expenses in case of hospitalization – including a stay in an intensive care unit or outpatient treatment – Emergency Medical Evacuation, and Lost Checked Luggage are just some of the benefits you can count on from Atlas Group



My family has medical insurance in our home country; do we need group travel medical insurance?

Often, the primary medical insurance in your home country will not cover you and your family while traveling internationally, and medical expenses can be very costly while abroad. Atlas Group plans offer budget-friendly coverage—plans start at less than \$1 a day!

Additionally, Atlas Group includes important travel assistance services such as translation assistance while being treated, doctor and hospital referrals, and assistance replacing lost prescriptions.

After purchasing coverage, how can I trust the company to be there if I need them?

Tokio Marine HCC – MIS Group, headquartered in the United States in Indianapolis, Indiana, is a full-service company offering international medical insurance products designed to meet needs of consumers worldwide.

Tokio Marine HCC is a leading specialty

insurance group conducting business in approximately 180 countries and underwriting more than 100 classes of specialty insurance. Headquartered in Houston, Texas, the company is made up of highly entrepreneurial teams equipped to underwrite special situations, companies and individuals, acting independently to deliver effective solutions. Our products and capabilities set the standard for the industry, as many of our nearly 2,500 employees are industry-leading experts. Tokio Marine HCC is part of Tokio Marine, a premier global company with a market cap of approximately \$30 billion.* Tokio Marine HCC holds a financial strength rating of AA- for Standard & Poor's and Fitch Ratings and A++ (Superior) by A.M. Best Company.

For more information about Atlas Group, please visit hccmis.com.

*At the time of printing. For more information on these ratings, please visit: www.standardandpoors.com, www.ambest.com, and www.fitchratings.com.

Atlas Group Schedule of Benefits and Limits

PLAN DETAILS		
Deductibles	\$0, \$100, \$250, \$500, \$1,000, \$2,500 or \$5,000 per certificate period.	
Overall Maximum Limit	Age 80 or older - \$10,000; Age 70 to 79 - \$50,000, \$100,000, or \$250,000; All others - \$50,000, \$100,000, \$250,000, \$500,000, \$1,000,000, or \$2,000,000.	
Coinsurance – Claims Incurred in U.S.		
In-Network Payment	Within the PPO: We will pay 100% of eligible expenses, after the deductible, to the overall maximum limit.	
Out-of-Network Payment	Outside the PPO: Usual, reasonable, and customary. You may be responsible for any charges exceeding the payable amount.	
Coinsurance – Claims Incurred Outside U.S.		
We will pay 100% of eligible expenses after the deductible up to the overall maximum limit.		
Eligible expenses are subject to deductible, coinsurance, overall maximum limit, and are per certificate period unless specifically indicated otherwise.		
BENEFIT	LIMIT	
Hospital Room and Board	Average semi-private room rate, including nursing services.	
Local Ambulance	Usual, reasonable and customary charges when covered illness or injury results in hospitalization as inpatient.	
Intensive Care Unit	Up to the overall maximum limit.	
Emergency Room Co-payment	Claims incurred in U.S.	
	You shall be responsible for a \$200 co-payment for each use of emergency room for an illness you are admitted to the hospital.	
	There will be no copayment for emergency room treatment of an injury.	
Urgent Care Center	Claims incurred outside the U.S.	
	No co-payment	
	Claims incurred in U.S.	
Outpatient Physical Therapy and Chiropractic Care	For each visit, you shall be responsible for a \$25 co-payment, after which coinsurance will apply.	
	– co-payment is waived for members with a \$0 deductible	
	– not subject to deductible	
All Other Eligible Medical Expenses	Claims incurred outside the U.S.	
	No co-payment	
	Claims incurred in U.S.	
Acute Onset of Pre-existing Condition (excludes chronic and congenital conditions) (only available to members under age 70)	Up to \$50 maximum per day. Must be ordered in advance by a physician. – not subject to coinsurance	
Terrorism	Up to the overall maximum limit.	
Emergency Dental (Acute Onset of Pain)	Up to the overall maximum limit.	
Emergency Eye Exam for a Covered Loss	Up to \$25,000 lifetime maximum for Emergency Medical Evacuation.	
EMERGENCY TRAVEL BENEFITS	Up to \$50,000 lifetime maximum. Eligible medical expenses only.	
Emergency Medical Evacuation	Up to \$250 – not subject to deductible or coinsurance	
Return of Minor Children	Up to \$150. \$50 deductible per occurrence (plan deductible is waived). – not subject to coinsurance	
Pet Return	LIMIT	
Repatriation of Remains	Up to \$1,000,000 lifetime maximum, except as provided under Acute Onset of Pre-existing Condition.	
Emergency Reunion	– not subject to deductible, coinsurance, or overall maximum limit	
Natural Disaster – Replacement Accommodations	Up to \$50,000 – not subject to deductible or coinsurance	
Trip Interruption	Up to \$1,000 – not subject to deductible or coinsurance	
Travel Delay	Up to the overall maximum limit – not subject to deductible or coinsurance	
Lost Checked Luggage	Up to \$100,000, subject to a maximum of 15 days – not subject to deductible or coinsurance	
Political Evacuation	Up to \$250 a day for 5 days – not subject to deductible or coinsurance	
Accidental Death & Dismemberment (excludes loss due to common carrier accident)	Up to \$10,000 – not subject to deductible or coinsurance	
\$250,000 maximum benefit any one family or group. – not subject to deductible, coinsurance, or overall maximum limit	Ages 18 through 69	
	Lifetime Maximum - \$50,000	
	Death - \$50,000	
	Loss of 2 Limbs - \$50,000	
	Loss of 1 Limb - \$25,000	
	Under age 18	
	Lifetime Maximum - \$5,000	
	Death - \$5,000	
	Loss of 2 Limbs - \$5,000	
	Loss of 1 Limb - \$2,500	
	Ages 70 through 74	
	Lifetime Maximum - \$12,500	
	Death - \$12,500	
	Loss of 2 Limbs - \$12,500	
	Loss of 1 Limb - \$6,250	
	Ages 75 and older	
	Lifetime Maximum - \$6,250	
	Death - \$6,250	
	Loss of 2 Limbs - \$6,250	
	Loss of 1 Limb - \$3,125	
Common Carrier Accidental Death		
Ages 18 through 69	\$50,000	
Under age 18	\$25,000	
Ages 70 through 74	\$12,500	
Ages 75 and older	\$6,250	
	Subject to a maximum of \$250,000 any one family or group.	
	– not subject to deductible, coinsurance, or overall maximum limit	
Crisis Response - Ransom, Personal Belongings, and Crisis Response Fees and Expenses	Up to \$10,000 – not subject to deductible, coinsurance, or overall maximum limit	
Hospital Indemnity	\$100 per day of inpatient hospitalization – not subject to deductible or coinsurance	
Personal Liability	Up to:	
	\$10,000 lifetime maximum	
	\$10,000 third person injury	
	\$10,000 third person property	
	\$2,500 related third person property	
Bedside Visit	– not subject to deductible, coinsurance, or overall maximum limit	
Border Entry Protection	Up to \$1,500 – not subject to deductible or coinsurance	
	Up to \$500 if traveling on a valid B-2 visa and denied entrance at the U.S. border	
	– not subject to deductible or coinsurance	

What's Covered by Atlas Group®?

International Coverage

Emergency Medical Evacuation and Emergency Reunion

Would you know what to do if you found yourself in a life-threatening situation far from home? Tokio Marine HCC- MIS Group is experienced in arranging emergency medical evacuations. Atlas Group will cover eligible expenses necessary to transport you from an initial treating facility to the nearest hospital qualified to treat your life-threatening condition. We also understand the importance of family support in these difficult situations. Atlas Group will also cover the transportation, lodging, and meal costs for a relative to join you after a covered emergency medical evacuation, up to the lifetime limit.

Repatriation of Remains

What would your family do if disaster strikes while you are away from home? The death of a loved one is never easy, no matter the circumstances. In the unfortunate event of your death while traveling abroad, Atlas Group will arrange for and cover eligible costs associated with the repatriation of your remains.

Return of Minor Children

If you are expected to be hospitalized for more than 36 hours due to a covered injury or illness, and covered children under 18 years of age will be left unattended as a result, Atlas Group will cover the transportation cost for the children to return home.

Terrorism

In these turbulent times, the risk of a terrorist attack is a reality. If you are in the



wrong place at the wrong time, and the country or region you're visiting is NOT under a level 3 or level 4 travel advisory, Atlas Group offers coverage for eligible medical expenses resulting from those acts. Coverage excludes countries or regions for which the U.S. Department of State has issued a level 3 ("reconsider travel") or level 4 ("do not travel") advisory.

Political Evacuation

If, during the coverage period and after your arrival, the United States government issues a level 3 or level 4 travel advisory for your destination country, Atlas Group will coordinate your alternate departure arrangements from that country and cover eligible associated costs.

Natural Disaster Benefit – Replacement Accommodations

Natural disasters can happen anywhere and at any time. If a natural disaster occurs while on your trip, causing you to become displaced from your accommodations, Atlas Group will provide relief of a maximum of \$250 a day for 5 days to help cover the costs of alternative accommodations.

Hospital Indemnity

If you are hospitalized, the world around you does not stop. What's more, in some places hospitals do not provide their patients basic necessities like meals, toothpaste or soap. If you are hospitalized as an inpatient for treatment of a covered illness or injury, Atlas Group will provide \$100 for each night you spend in the hospital.

Atlas Group* Quality Benefits

Acute Onset of Pre-Existing Conditions

Atlas Group provides a limited benefit

up to the medical coverage life-time maximum for eligible medical expenses. If you are younger than 70, you may be covered for an acute onset of a **pre-existing condition. This also includes up to a \$25,000 lifetime maximum for emergency medical evacuation.

An acute onset of a pre-existing condition is a sudden and unexpected outbreak or recurrence of a pre-existing condition which occurs spontaneously and without advance warning either in the form of physician recommendations or symptoms. Treatment must be obtained within 24 hours of the sudden and unexpected outbreak or recurrence. Chronic and congenital conditions are excluded from coverage.

Hospitalization & Outpatient Treatment

If a covered illness or injury requires hospitalization, the plan provides coverage for eligible costs associated with hospitalization, including intensive care unit and outpatient treatment. Sports Coverage Atlas Group includes coverage for eligible injuries and illnesses that could occur while participating in many popular vacation sports- skiing, snowboarding, snorkeling, water skiing, and others- at no additional cost. Certain extreme sports are excluded from coverage.

Sports Coverage

Atlas Group includes coverage for eligible injuries and illnesses that could occur while participating in many popular vacation sports- skiing, snowboarding, snorkeling, water skiing, and others- at no additional cost. Certain extreme sports are excluded from coverage.



Complications of Pregnancy

Atlas Group offers coverage for complications of pregnancy during the first 26 weeks of gestation.

Crisis Response

Atlas Group offers up to \$10,000 (or up to \$100,000 if ***additional coverage is selected) to offset costs associated with kidnapping, such as ransom, crisis response expenses, and loss of personal belongings. This benefit includes access to the services of Unity Crisis Group for advice, coordination with law enforcement, and negotiations during a kidnapping.

Personal Liability

Atlas Group offers up to \$10,000 (or up to \$100,000 if additional coverage is selected) to offset the following types of court-entered eligible judgments or approved settlements incurred by the member:

- Third-party injury
- Damage/loss of a third party's personal property
- Damage/loss of a related third party's personal property

Enrollment and Filing a Claim

Home Country Coverage

Incidental Home Country Coverage

For individuals with U.S. as home country, for every three-month period during which the Member is covered hereunder, medical expenses incurred in the U.S. are covered up to a maximum of 15 days.

For individuals with a home country other than the U.S., for every three-month period during which the Member is covered hereunder, medical expenses incurred in the member's home country are covered up to a maximum of 30 days.

Any benefit accrued under a single three-month period does not accumulate to another period. Failure of the member to continue his or her international trip or the members return to their home country for the sole purpose of obtaining treatment for an illness or injury that began while traveling shall void any home country coverage provided under the terms of this agreement.

Benefit Period Medical Coverage

While the certificate is in effect, the benefit period does not apply. Upon

termination of the certificate, underwriters will pay eligible medical expenses, as defined herein, for up to 90 days beginning on the first day of diagnosis or treatment of a covered injury or illness while the member is outside his or her home country and while the certificate was in effect. The benefit period applies only to eligible medical expenses related to the injury or illness that began while the certificate was in effect.

Enrollment

You may access the online quoting and purchasing system or you may complete an application and mail or fax along with your payment to your agent or to Tokio Marine HCC- MIS Group.

Claim Filing

You may file a claim by submitting a claimant's statement and authorization form. This form may be found online, in ClientZone, or you may contact Tokio Marine HCC- MIS Group for a copy. Complete the form, attach all itemized invoices and payment receipts, and send them to the address shown on the claimant's statement.

This insurance is not subject to, and does not provide certain insurance benefits required by the United States' Patient Protection and Affordable Care Act ("PPACA"). PPACA requires certain US citizens or US residents to obtain PPACA compliant health insurance, or "minimum essential coverage." PPACA also requires certain employers to offer PPACA compliant insurance coverage to their employees. In some cases, certain individuals may be deemed to have minimum essential coverage under PPACA even if their insurance coverage does not provide all of the benefits required by PPACA. You should consult your attorney or tax professional to determine whether this policy meets any obligations you may have under PPACA.

Atlas Group is underwritten by Lloyd's, London. Tokio Marine HCC - Medical Insurance Services Group (MIS Group) is a service company and a member of the Tokio Marine HCC group of companies. Tokio Marine HCC - MIS Group has authority to enter into contracts of insurance on behalf of the Lloyd's underwriting members of Lloyd's Syndicate 4141, which is managed by HCC Underwriting Agency Ltd.

*The description of coverage in these pages is for informational purposes only. Actual coverage will vary based the terms and conditions of the policy issued. The information described herein does not amend or otherwise affect the terms and conditions of any insurance policy issued by Tokio Marine HCC -MIS Group or its affiliates. In the event that a policy is inconsistent with the information described herein, the language of the policy will take precedence.

**A pre-existing condition is any condition:

- for which medical advice, diagnosis, care, or treatment was recommended or received within 2 years prior to your effective date of coverage
- which would cause a reasonably prudent person to seek medical advice, diagnosis, care, or treatment within 2 years prior to your effective date of coverage
- that existed (with reasonable medical certainty) with 2 years prior to your effective date of coverage, whether or not it was known to you

***A buy-up of an additional \$90,000 is available for selection, which includes the added benefit of a \$10,000 maximum for natural disaster evacuation.



Outstanding Customer Service

Client Zone and World Service Center

Tokio Marine HCC - MIS Group Client Zone is an online account management and resource tool available to:

- Extend coverage and reprint ID cards
- Obtain details about claim filing and downloading forms
- Locate providers within the PPO Network

Log In to Client Zone at:

<https://zone.hccmis.com/clientzone>

If you prefer to speak to a professional service representative, contact the **Tokio Marine HCC - MIS Group World Service Center** by calling toll-free from various countries or by calling collect. The World Service Center can provide service in many different languages.

Worldwide Travel and Medical Assistance

Atlas Group® includes valuable travel and medical assistance services, which are available 7 days a week, 365 days a year. Contact Tokio Marine HCC - MIS Group to access any of these services.

Pre-Trip Destination Information

Up-to-date information regarding required vaccinations, health risks, travel restrictions, and weather conditions specific to the destination country.

Medical Monitoring

Consultations with attending medical professionals during hospitalization and establishment of a single point-of-contact for family members to receive ongoing updates regarding medical status.

Provider Referrals

Contact information for Western-style medical facilities, medical and dental practices, and pharmacies in the destination country.

Travel Document Replacement

Assistance with obtaining replacement passports, birth certificates, visas, airline tickets, and other travel-related documents.

Lost Luggage Assistance

Tracking service to assist in locating luggage or other items lost in transit.

Other Travel Assistance Services*

- Prescription Drug Replacement
- Emergency Travel Arrangements
- Dispatch of Physician
- Translation Assistance
- Credit Card / Traveler's Check Replacement

* For a complete list of available assistance services or for more information, please contact Tokio Marine HCC - MIS Group. Travel and Medical Assistance Services are not insurance benefits. Any travel or medical assistance service provided is not a guarantee of any insurance benefit.

Contact Us

Tokio Marine HCC - Medical Insurance Services Group

251 North Illinois Street, Suite 600, Indianapolis, IN 46204

Tel: +1 (800) 605 2282

Fax: +1 (317) 262 2140

hccmis.com

A member of the Tokio Marine HCC group of companies

*To Be a **Good Company***