SiriusPoint America Insurance Company One World Trade Center 285 Fulton Street, 47th Floor New York, NY 10007

INDIVIDUAL TRAVEL PROTECTION POLICY

This Insurance Policy describes all the travel insurance benefits underwritten by SiriusPoint America Insurance Company herein referred to as the "Company" or as "We", "Us" or "Our". The insurance benefits vary from program to program. Please refer to the Schedule of Benefits, which provides the Insured, also referred to as "You" or "Your", with specific information about the Policy purchased. You should contact iTravelInsured immediately if You believe any information on Your Schedule of Benefits is incorrect.

This Insurance Policy is issued in consideration of the purchase transaction and payment of any premium due.

All premium is refundable only during the ten (10) day review period from the date of Policy purchase (or from the date of receipt, if mailed) provided You have not already departed on Your Trip and You have not incurred any claimable losses during that time. If You depart on Your Trip prior to the expiration of the review period, the review period shall automatically end upon Your departure.

You are not eligible to purchase coverage or receive benefits under this Policy if You are unable to travel, are limited from travel, are medically restricted from travel, or are experiencing and/or are under treatment for any illness or injury that limits or restricts Your ability to travel on the date of purchase. This Policy will not provide benefits for events that occur prior to Your purchase of coverage.

SPECIAL CONDITIONS: You must advise the Travel Supplier as soon as possible in the event of a Trip Cancellation and claim. We will not pay benefits for any additional charges incurred that would not have been charged had You notified the Travel Supplier within seventy-two (72) hours of the need to cancel.

The following officers of SiriusPoint America Insurance Company witness this Policy.

Kevin B. Grzelak Chief Financial Officer

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of Financial Officer

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SCHEDULE OF BENEFITS

Any sub-limit values listed below a Maximum Benefit are included in the Maximum Benefit Amount, and any amounts paid under a sub-limit will reduce the Maximum Benefit amount available under each Coverage.

| COVERAGES | MAXIMUM BENEFIT PER PERSON |
|---|----------------------------|
| Trip Cancellation | |
| Maximum Benefit | 100% of Trip Cost |
| Single Supplement | |
| Airline Reissue or Cancellation Fees | \$200 |
| Reinstate Frequent Traveler Awards | \$300 |
| Trip Interruption | |
| Maximum Benefit | 150% of Trip Cost |
| Single Supplement | |
| Travel Delay | |
| Maximum Benefit | \$500 |
| Maximum Benefit Per Day | \$125 |
| Pet Boarding / Kennel Fees | \$300 |
| Internet Usage Fees | \$50 |
| Movie Rental | \$25 |
| Missed Connection | |
| Maximum Benefit | \$500 |
| Accidental Death & Dismemberment – Common | |
| Carrier | |
| Maximum Benefit | \$25,000 |
| Emergency Accident and Sickness Medical | |
| Expense | |
| Maximum Benefit | \$150,000 |
| Dental Expenses | \$1,000 |
| Medical Evacuation | |
| Maximum Benefit | \$500,000 |
| Repatriation of Remains | |
| Maximum Benefit | \$500,000 |
| Baggage Damage or Loss | |
| Maximum Benefit | \$1,500 |
| Per Article Limit | \$250 |
| Baggage Delay | |
| Maximum Benefit | \$250 |

BENEFITS

No benefit is intended to duplicate any other benefit or coverage provided under this Policy. Should there be any inadvertent duplication of benefit or coverage in this document, We will pay the benefit providing the largest amount of benefit or coverage.

TRIP CANCELLATION

If You cancel Your Trip prior to departure due to one of the covered Unforeseen reasons listed below, We will reimburse You, up to the Maximum Benefit Amount shown in the Schedule of Benefits for the amount of unused, non-refundable, Pre-paid Payments or Deposits for the Travel Arrangements You purchased for Your Trip.

We will also reimburse You, up to the Maximum Benefit Amount shown in the Schedule of Benefits for the additional single supplement cost You must pay as the result of a change in the per person occupancy rate for Your Travel Arrangements if Your Traveling Companion's Trip is cancelled for one of the covered Unforeseen reasons listed below and You do not cancel Your Trip.

If You cancel due to a covered Unforeseen reason, and You used frequent traveler awards, such as frequent flier miles or hotel rewards, for any part of Your Trip, We will reimburse You for the fees You pay up to the Maximum Benefit Amount listed in the Schedule of Benefits to re-deposit those miles or rewards in Your account.

If You cancel or reschedule Your Trip due to a covered Unforeseen reason, We will reimburse You up to the sub-limit listed in the Schedule of Benefits for the reissue fee paid to the airline to change Your tickets. You must have covered the entire non-refundable, Pre-paid cost of Your Trip including the airfare.

Payable benefit amounts are reduced by any refunds or reimbursements to which You are entitled from any Travel Supplier, whether You requested reimbursement or not. In no event shall the amount reimbursed under this benefit exceed the lesser of the Pre-paid Payments or Deposits made for Your Travel Arrangements or the Maximum Benefit Amount shown in the Schedule of Benefits.

Cancellation must be due to one of the following Unforeseen reasons that occurs after the purchase of this Policy while this coverage is in effect for You and impedes Your ability to take Your planned Trip:

- 1. Your, a Family Member's, a Traveling Companion's or a Business Partner's death that occurs prior to departure on Your Trip;
- 2. Your, a Family Member's, a Traveling Companion's or a Business Partner's covered Sickness or Injury that: (a) occurs before departure on Your Trip; (b) requires the inperson Medical Treatment by a Physician at the time of cancellation; and (c) as

certified by a Physician prior to cancellation, results in medical restrictions so disabling as to cause You to cancel Your Trip. The Sickness or Injury of Your Business Partner must be so disabling as to reasonably cause You to assume daily management of the business;

- 3. the following other Unforeseen reasons which occur to You or Your Traveling Companion provided such events occur while this coverage is in effect:
 - (a) pregnancy, as verified by medical records, provided the pregnancy begins after this coverage is in effect;
 - (b) the death or hospitalization of Your Host at Your Destination with whom You and/or Your Traveling Companion will be staying during Your Trip;
 - (c) Strike that causes complete cessation of services for at least six (6) consecutive hours of the Common Carrier on which You or Your Traveling Companion are scheduled to travel, preventing You or Your Traveling Companion from reaching Your destination;
 - (d) Inclement Weather that causes complete cessation of services for at least six
 (6) consecutive hours of the Common Carrier on which You or Your Traveling
 Companion are scheduled to travel;
 - (e) mechanical breakdown of the Common Carrier on which You or Your Traveling Companion are scheduled to travel that causes a cancellation or delay of Your or Your Traveling Companion's flight for at least six (6) consecutive hours, preventing You or Your Traveling Companion from reaching Your destination;
 - (f) a government-mandated shutdown of an airport, air traffic control system, cruise port or train station due to a Natural Disaster that affects Your or Your Traveling Companion's ability to travel on the Trip. Benefits are not available if alternate arrangements or a substitute route is available;
 - (g) the airport terminal from which You or Your Traveling Companion are scheduled to fly is closed due to a documented security breach occurring within twelve (12) hours of Your or Your Traveling Companion's arrival at the terminal or while You or Your Traveling Companion are physically at the terminal;
 - (h) Bankruptcy or Default of the airline, cruise line, tour operator or other travel provider (other than the organization(s) or firm(s) from whom You or Your Traveling Companion purchased Travel Arrangements supplied by others). The Bankruptcy or Default must cause a complete cessation of travel services. The Bankruptcy or Default must occur more than fourteen (14) days following Your purchase of the Policy. Benefits will be paid due to Bankruptcy or Default of an airline only if no alternate transportation is available. If alternate transportation is available, benefits will be limited to the change fee charged to allow transfer to another airline in order to get to the intended destination. This coverage applies only if Your Policy was purchased within the Time Sensitive Period;

- (i) being directly involved in a traffic accident while en route to the scheduled Trip point of departure (must be substantiated by a police report);
- (j) a cancellation of Your Trip if Your arrival on the Trip is delayed due to the reasons covered under the Travel Delay or Missed Connection Benefit, and causes You to lose fifty percent (50%) or more of the scheduled Trip duration;
- (k) You or Your Traveling Companion being called into emergency service to provide aid or relief for a Natural Disaster as part of military, police or fire personnel duties;
- (I) Your or Your Traveling Companion's Home is made Uninhabitable by fire, flood, other Natural Disaster, vandalism, or burglary within thirty (30) days of departure;
- (m) Your booked accommodations at Your Trip destination are made Uninhabitable by a Natural Disaster occurring after this coverage is in effect for the greater of: 1) two (2) days; or 2) fifty percent (50%) of Your scheduled Trip duration. We will only pay benefits for this coverage for losses occurring within thirty (30) days of the event making Your destination accommodations Uninhabitable;
- (n) mandatory evacuation ordered by local government authorities, or public evacuation notices, recommendations or advertisements in geographic areas where government authorities will not under any circumstance issue a mandatory evacuation order to its residents, at Your Trip destination due to a Natural Disaster or Inclement Weather. You must have two (2) days or twentyfive percent (25%) or less of Your Trip length remaining at the time the mandatory evacuation ends in order to cancel Your Trip and for this benefit to be payable;
- Your or Your Traveling Companion's Trip departure city or destination city is under a hurricane warning issued by the NOAA National Hurricane Center within twenty-four (24) hours of Your Scheduled Departure Date. No benefits are payable if the storm which triggers a hurricane warning was named prior to this coverage being in effect;
- (p) the Centers for Disease Control and Prevention (CDC) issues a warning after this coverage is in effect stating that travel should be avoided to the destination country or region on the Trip itinerary for a period between the Trip's Scheduled Departure Date and Scheduled Return Date. The warning must be in effect within sixty (60) days of Your Scheduled Departure Date. No benefits are payable for a warning that occurs in a layover city and/or a city on the Trip itinerary that shows a scheduled visit of six (6) hours or less;
- (q) the U.S. Department of State issues a Level four (4) Travel Advisory and/or Travel Alert for the Trip destination, after this coverage is in effect and for a period of time that would include Your Trip. This does not include flight connections or other transportation arrangements to reach Your destination;

- (r) being hijacked, Quarantined, required to serve on a jury, or served with a court order to appear as a witness in a legal action in which You or Your Traveling Companion is not a party (except law enforcement officers). Notice must be received after this coverage is in effect;
- (s) a documented theft of passports, visas or travel documents that are unable to be reissued by local agents (must be substantiated by a police report);
- (t) receiving a court-issued notice to attend an Adoption Proceeding or child custody hearing, provided attendance is not a condition of employment, and provided the person being adopted or whose custody is being considered is not You, Your Traveling Companion or Your current Family Member. The date of the scheduled Adoption Proceeding or custody hearing must be announced after this coverage is in effect, and must be scheduled for a date that falls during Your scheduled Trip dates;
- (u) filing for legal separation or divorce, or being legally separated or divorced, after this coverage is in effect. You must cancel Your Trip within twenty-one (21) days of the separation, divorce or filing of;
- (v) a Terrorist Incident. No coverage is provided for a Terrorist Incident that occurs outside of the United States or its territories if, at the time this Policy was purchased, the foreign destination experiencing a Terrorist Incident was categorized as "Do Not Travel" by the U.S. Department of State's travel advisory list. A claim will not be denied if the Terrorist Incident occurs after purchase of the Policy, but before the Effective Date for this coverage;
- (w) being required to take an academic examination on a date that has been scheduled after this coverage is in effect, and the examination date falls within Your scheduled Trip dates;
- You or Your child's or Your Traveling Companion's or Your Traveling Companion's child's primary or secondary school continues classes beyond the predefined school year, due to Unforeseen circumstances that meet both of the following. 1) occur after this coverage in in effect. and 2) cause the classes to extend beyond the Scheduled Departure Date of Your Trip. Extensions due to extra-curricular or athletic events are not covered;
- (y) involuntary employment termination or layoff. Notification of the termination or layoff must occur thirty (30) days or more after this coverage is in effect. Employment must have been with the same employer for at least one (1) continuous year, including the date this Policy was purchased;
- (z) a transfer of employment of two hundred fifty (250) miles or more that requires the relocation of Your or Your Traveling Companion's Home. Notification of the transfer must occur within thirty (30) days of the Scheduled Departure Date of Your Trip. Employment must have been with the same employer for at least one (1) continuous year, including the date this Policy was purchased;

- (aa) revocation of previously granted military leave. Official written notice by a supervisor or commanding officer of the original approval and the revocation must be provided;
- (bb) being required to work during the scheduled Trip. Written confirmation of the previously approved time off and the revocation must be provided by an unrelated company official and/or the company's Human Resources Department. This benefit is not available to independent contractors, temporary employees or self-employed individuals, or if You or Your Traveling Companion are a company owner or partner;
- (cc) Your or Your Traveling Companion's employer is either merging with another company or is being acquired by another company, requiring Your or Your Traveling Companion's direct involvement. You or Your Traveling Companion must be an active, full-time employee and cannot be a company owner or partner;
- (dd) Your or Your Traveling Companion's place of employment is rendered unsuitable for business or company operations within thirty (30) days of the Scheduled Departure Date of Your Trip due to fire, flood, other Natural Disaster, Bankruptcy or Default, vandalism, or burglary, requiring You or Your Traveling Companion to work as a result.

TRIP INTERRUPTION

If You must start Your Trip later than scheduled or are unable to complete Your Trip due to one of the covered Unforeseen reasons listed below, We will reimburse You, up to the Maximum Benefit Amount shown in the Schedule of Benefits, for the following:

- 1. unused, Pre-paid, nonrefundable Payments or Deposits You paid for Your Travel Arrangements insured under this Policy;
- 2. plus one of the following transportation expenses:
 - (a) the Additional Transportation Cost to reach Your scheduled destination if Your departure is delayed and You leave on Your Trip after Your Scheduled Departure Date and time;
 - (b) the Additional Transportation Cost for You to reach the final return destination of Your Trip; or
 - (c) the Additional Transportation Cost for You to rejoin Your Trip in progress from the point where You interrupted Your Trip.

We will also reimburse You, up to the Maximum Benefit Amount shown in the Schedule of Benefits, for the additional single supplement cost You pay as the result of a change in the per person occupancy rate for Your Travel Arrangements if Your Traveling Companion's Trip is interrupted for one of the covered Unforeseen reasons listed below and You do not interrupt Your Trip.

In no event shall the amount reimbursed for this benefit exceed the lesser of the Pre-paid Payments or Deposits made for Your Trip or the Maximum Benefit Amount shown in the Schedule of Benefits.

Trip Interruption must be due to one of the following Unforeseen reasons that occurs while this coverage is in effect for You and impedes Your ability to continue on Your planned Trip:

- 1. Your, a Family Member's, a Traveling Companion's or a Business Partner's death that occurs after departure on Your Trip;
- 2. Your, a Family Member's, a Traveling Companion's or a Business Partner's covered Sickness or Injury that: (a) occurs while this coverage is in effect; (b) requires the inperson Medical Treatment by a Physician at the time of interruption; and (c) as certified by a Physician prior to interruption, results in medical restrictions so disabling as to prevent Your continued participation on the Trip. The Sickness or Injury of Your Business Partner must be so disabling as to reasonably cause You to assume daily management of the business;
- 3. the following other Unforeseen reasons which occur to You or Your Traveling Companion provided such circumstances occur while this coverage is in effect:
 - (a) pregnancy, as verified by medical records, provided the pregnancy begins while on the Trip;
 - (b) the death or hospitalization of Your Host at Your Destination with whom You and/or Your Traveling Companion are staying with during Your Trip;
 - (c) Strike that causes complete cessation of services for at least six (6) consecutive hours of the Common Carrier on which You or Your Traveling Companion are scheduled to travel preventing You or Your Traveling Companion from reaching Your destination;
 - (d) Inclement Weather that causes complete cessation of services for at least six (6)consecutive hours of the Common Carrier on which You or Your Traveling Companion are scheduled to travel preventing You or Your Traveling Companion from reaching Your destination;
 - (e) mechanical breakdown of the Common Carrier on which You or Your Traveling Companion are scheduled to travel that causes a cancellation or delay of Your or Your Traveling Companion's flight for at least six (6) consecutive hours preventing You or Your Traveling Companion from reaching Your destination;
 - (f) a government-mandated shutdown of an airport, air traffic control system, cruise port or train station during the Trip due to a Natural Disaster that affects Your or Your Traveling Companion's ability to continue travelling on the Trip;
 - (g) the airport terminal from which You or Your Traveling Companion are scheduled to fly is closed due to a documented security breach occurring within twelve (12) hours of Your or Your Traveling Companion's arrival at the terminal or while You or Your Traveling Companion are physically at the terminal:

- (h) Bankruptcy or Default of the airline, cruise line, tour operator or other travel provider (other than the organization(s) or firm(s) from whom You or Your Traveling Companion purchased Travel Arrangements supplied by others). The Bankruptcy or Default must cause a complete cessation of travel services. The Bankruptcy or Default must occur while on Your Trip and more than fourteen (14) days following Your purchase of the Policy. Benefits will be paid due to Bankruptcy or Default of an airline only if no alternate transportation is available. If alternate transportation is available, benefits will be limited to the change fee charged to allow transfer to another airline in order to get to the intended destination. This coverage applies only if Your Policy was purchased within the Time Sensitive Period;
- (i) being directly involved in a traffic accident while en route to the scheduled Trip point of departure (must be substantiated by a police report);
- (j) an interruption of Your Trip if Your arrival on the Trip is delayed due to the reasons covered under the Travel Delay or Missed Connection Benefit, and causes You to lose fifty percent (50%) or more of the scheduled Trip duration;
- (k) You or Your Traveling Companion being called into emergency service to provide aid or relief for a Natural Disaster as part of military, police or fire personnel duties;
- (I) Your or Your Traveling Companion's Home is made Uninhabitable by fire, flood, other Natural Disaster, vandalism, or burglary;
- (m) Trip destination accommodations are made Uninhabitable by a Natural Disaster occurring during Your Trip for the greater of: 1) two (2) days; or 2) fifty percent (50%) of Your scheduled Trip duration. We will only pay benefits for this coverage for losses occurring within thirty (30) days of the event making Your destination accommodations Uninhabitable;
- (n) mandatory evacuation ordered by local government authorities, or public evacuation notices, recommendations or advertisements in geographic areas where government authorities will not under any circumstance issue a mandatory evacuation order to its residents, at Your Trip destination due to a Natural Disaster or Inclement Weather. You must have two (2) days or twenty-five percent (25%) or less of Your Trip length remaining at the time the mandatory evacuation ends to interrupt Your Trip;
- Your or Your Traveling Companion's Trip departure city or destination city is issued a hurricane warning by the NOAA National Hurricane Center. Coverage for this reason is only available fourteen (14) days or more following the Policy purchase date;
- (p) the Centers for Disease Control and Prevention (CDC) issues a warning during Your Trip that travel should be avoided to the destination country or region on the Trip itinerary. No benefits are payable for a warning that occurs in a

- layover city and/or a city on the Trip itinerary that shows a scheduled visit of six (6) hours or less;
- (q) the U.S. Department of State issues a Level four (4) Travel Advisory and/or Travel Alert for the Trip destination during Your Trip. This does not include flight connections or other transportation arrangements to reach Your destination;
- (r) being hijacked, Quarantined, required to serve on a jury during the Trip dates, or served with a court order to appear as a witness in legal action during the Trip in which You or Your Traveling Companion is not a party (except law enforcement officers). Notice must be received while on Your Trip;
- (s) a documented theft of passports, visas or travel documents that are unable to be reissued by local agents (must be substantiated by a police report);
- (t) receiving a court-issued notice to attend an Adoption Proceeding or child custody hearing, provided attendance is not a condition of employment, and provided the person being adopted is not You, Your Traveling Companion or Your current Family Member. The date of the scheduled Adoption Proceeding or custody hearing must be announced during Your Trip, and must be fixed on a date that falls within the scheduled Trip dates;
- (u) a Terrorist Incident. No coverage is provided for a Terrorist Incident that occurs outside of the United States or its territories if, at the time this Policy was purchased, the foreign destination experiencing a Terrorist Incident was categorized as "Do Not Travel" by the U.S. Department of State's travel advisory list;
- involuntary employment termination or layoff. Notification of the termination or layoff must occur during the Trip. Employment must have been with the same employer for at least one (1) continuous year, including the date this Policy was purchased;
- (w) a transfer of employment of two hundred fifty (250) miles or more that requires the relocation of Your or Your Traveling Companion's Home. Notification of the transfer must be issued during the Trip. Employment must have been with the same employer for at least one (1) continuous year, including the date this Policy was purchased;
- (x) revocation of previously granted military leave. Official written notice by a supervisor or commanding officer of the original approval and the revocation must be provided;
- (y) being required to work during the scheduled Trip. Written confirmation of the previously approved time off and the revocation must be provided by an unrelated company official and/or the company's Human Resources Department. This benefit is not available to independent contractors, temporary employees or self-employed individuals, or if You or Your Traveling Companion are a company owner or partner;

- (z) Your or Your Traveling Companion's employer is either a merging with another company or is being acquired by another company, requiring Your or Your Traveling Companion's direct involvement during the Trip dates. You or Your Traveling Companion must be an active, full-time employee and cannot be a company owner or partner;
- (aa) Your or Your Traveling Companion's place of employment is rendered unsuitable for business or company operations during Your Trip due to fire, flood, other Natural Disaster, Bankruptcy or Default, vandalism, or burglary, requiring You or Your Traveling Companion to work as a result.

TRAVEL DELAY

If You are delayed for twelve (12) hours or more while en route to, during, or returning from Your Trip, due to a covered Travel Delay Event listed below, We will reimburse You up to the Maximum Benefit Amount shown in the Schedule of Benefits, for the costs You pay for reasonable and necessary accommodations, meals, telephone calls and Local Transportation while You are delayed. When presenting a claim for these benefits, You must provide written confirmation of the reason for delay, including but not limited to, the scheduled departure and return dates and times, and the actual departure and return dates and times.

For a covered Travel Delay, We will also reimburse You for the following:

- 1. Up to the sub-limit listed in the Schedule of Benefits to cover the necessary additional kennel fees paid if Your delay is to Your final destination, and You have placed Your cat or dog in a kennel for the duration of Your scheduled Trip and are unable to collect Your cat or dog on the day previously agreed with the kennel. You must provide written confirmation from the kennel advising the original pick-up date and time, and the actual pick-up date and time;
- 2. Up to the sub-limit listed in the Schedule of Benefits for expenses You paid for internet usage fees at the airport where You are experiencing a flight delay of twelve (12) hours or more; and
- 3. Up to the sub-limit listed in the Schedule of Benefits for the cost paid for one movie rental, in the event Your delay results in an unscheduled overnight stay outside of Your Home city (not including adult movies with an "NC-17" rating according to the Classification and Rating Administration (CARA)).

For this benefit, a covered Travel Delay event shall mean:

- (a) any officially documented delay of Your Common Carrier;
- (b) a traffic accident in which You or Your Traveling Companion are directly involved while en route to departure (must be substantiated by a police report):
- (c) Your or Your Traveling Companion's lost or stolen passport(s), visa(s) or travel documents (must be substantiated by a police report);
- (d) Your or Your Traveling Companion's Quarantine;
- (e) Strike or Natural Disaster;

- (f) a road closure due to Severe Weather or Local Transportation authority preventing You from getting to the point of departure for Your Trip (must be substantiated by the department of transportation, state police, etc.);
- (g) Your Sickness or Injury, or the Sickness, Injury or death of Your Traveling Companion;
- (h) You are unable to secure an assigned seat as a ticketed passenger on a flight (not including voluntarily giving up Your seat on an overbooked flight).

MISSED CONNECTION

If You miss Your cruise or tour departure because Your arrival at Your Trip departure point is delayed for six (6) hours or more due to one of the covered Missed Connection Events listed below, We will reimburse You up to the Maximum Benefit Amount shown in the Schedule of Benefits for the following not otherwise covered under Your Trip Interruption benefit:

- 1. Your Additional Transportation Cost to join the departed Trip; and
- 2. Your unused, Pre-paid nonrefundable Payments or Deposits for Your Travel Arrangements insured under this Policy.

For this benefit, a covered Missed Connection Event shall mean:

- (a) any officially documented delay of Your Common Carrier;
- (b) Severe Weather preventing You from getting to the point of departure for Your Trip; or
- (c) Your or Your Traveling Companion's Quarantine;
- (d) Strike or Natural Disaster.

ACCIDENTAL DEATH AND DISMEMBERMENT (AD&D) - COMMON CARRIER

We will pay the percentage indicated in the Table of Losses below, up to the Maximum Benefit Amount shown in the Schedule of Benefits, if You sustain an Injury caused by an Accident occurring during Your Trip. The Accident must occur while riding as a passenger in or on, boarding or alighting from, any public conveyance provided by a Common Carrier. The Accident must result in a Loss shown in the Table of Losses below. The Loss must occur on the date of the Injury, or in the one hundred eighty-one (181) days immediately following the date of the Injury causing the Loss.

TABLE OF LOSSES

| Loss of: | Percentage of Maximum Benefit Amount Payable: |
|--|---|
| | - |
| Life | 100% |
| Both hands or both feet | 100% |
| Sight of both eyes | 100% |
| One hand and one foot | 100% |
| Either hand or foot and sight of one eye | 100% |
| Either hand or foot | 50% |
| Sight of one eye | 50% |

| Speech | 50% |
|---|-----|
| Hearing | 50% |
| Loss of thumb and index finger on the same hand | 25% |

Loss of hand or foot means actual complete severance through and above the wrist or ankle joints as a result of a Covered Accident.

Loss of sight of eyes or eye means an entire and irrecoverable loss of sight as a result of a Covered Accident.

Loss of speech means the loss of the ability to talk or speak as a result of a Covered Accident.

Loss of hearing means the total and complete loss of the ability to hear any sound as a result of a Covered Accident.

Loss of thumb and index finger on the same hand means actual complete severance through and above the joints as a result of a Covered Accident.

Any loss must be certified as permanent with no reasonable expectation of recovery by a Physician.

If more than one Loss is sustained as the result of an Accident, the amount payable shall be the largest amount of a sustained Loss shown in the Table of Losses.

Exposure and Disappearance

We will pay benefits for covered Losses that result from You being unavoidably exposed to the elements because of an Accident occurring during Your Trip. The Loss must occur on the date of the Injury, or in the one hundred eighty-one (181) days immediately following the event that caused the exposure.

If, while on Your Trip, You are in an Accident resulting in the disappearance, sinking or damaging of a covered air or water conveyance on which You are traveling, and if Your body has not been found on the date of the Accident or in the one hundred eighty-one (181) days immediately following the Accident, it will be presumed, unless there is evidence to the contrary, that You suffered a Loss of life.

EMERGENCY ACCIDENT AND SICKNESS MEDICAL EXPENSE

Benefits will be paid for Your covered reasonable and necessary Medical Expenses incurred, up to the Maximum Benefit Amount shown in the Schedule of Benefits, subject to the following:

- covered Medical Expenses will only be payable at the Usual and Customary level of charges;
- 2. benefits will be payable only for covered Medical Expenses resulting from a Sickness or an Injury that occurs while on Your Trip; and

3. Medical Expenses to be considered are only those incurred by You during Your Trip. Medical Expenses incurred after You return from Your Trip are not covered.

We will not cover any expenses provided by another party at no cost to You or already included within the cost of the Trip.

The Plan Assistance Provider will coordinate advance payment to a Hospital, up to the Maximum Benefit Amount shown on the Schedule of Benefits, if needed to secure Your admission to a Hospital because of a covered Injury or Sickness.

MEDICAL EVACUATION

We will pay this benefit, up to the Maximum Benefit Amount shown in the Schedule of Benefits, for the covered expenses listed below, incurred by You, subject to the following:

- (1) Covered Expenses will only be payable at the Usual and Customary level of payment; and
- (2) Benefits will be payable only for Covered Expenses listed below resulting from a Sickness or an Injury that occurs while on Your Trip.

For this benefit, Covered Expenses shall mean:

- (a) expenses incurred by You for Physician-ordered emergency medical evacuation, including medically appropriate transportation and necessary medical care en route, to the nearest suitable Hospital, when You are critically ill or injured, and no suitable local care is available, subject to Our prior approval or that of Our Plan Assistance Provider.
- (b) expenses incurred for non-emergency repatriation, including medically appropriate transportation and medical care en route, to a Hospital or to Your Home, when deemed medically necessary by the attending physician, subject to Our prior approval or that of Our Plan Assistance Provider. In lieu of returning to Your Home, You may opt to be returned to a different city in the United States if proper care for Your condition is not available in Your Home city.
- (c) expenses for transportation (not to exceed the cost of one round-trip economy-class air fare, to the place of hospitalization), and expenses for reasonable hotel accommodations, meals, telephone calls and Local Transportation for one (1) person chosen by You, up to the sub-limit in the Schedule of Benefits, provided that You are traveling alone, with a minor, or with a person incapable of providing support, and are Hospitalized, or if Your Physician expects You to be Hospitalized, for three (3) days or longer.
- (d) expenses for transportation (not to exceed the cost of a one-way economy-class air fare) to Your Home, including escort expenses, if You are under the age of eighteen (18) and are left unattended due to the death or hospitalization of Your accompanying adult(s), subject to Our prior approval or that of Our Plan Assistance Provider.

Transportation expenses for items (a) and (b) above include, but are not limited to, Usual and Customary charges for land transportation, air transportation, commercial stretcher, medical

escort, non-medical escort, air ambulance, and helicopter transfer provided such transportation has been pre-approved and arranged by Us or Our Plan Assistance Provider. In the event the Medical Evacuation services are not arranged by the Plan Assistance Provider, We may elect to evaluate the need for the Medical Evacuation and provide limited reimbursement for the portion of the expenses that would have been authorized by the Plan Assistance Provider had they initiated the Medical Evacuation.

REPATRIATION OF REMAINS

We will pay benefits for covered Repatriation Expenses incurred, up to the Maximum Benefit Amount in the Schedule of Benefits, to return Your body to Your Home city if You die during Your Trip.

For this benefit, covered Repatriation Expenses means: embalming, local cremation, minimally necessary casket for transport and air transportation of Your remains, and other expenses required to comply with local laws or regulations to arrange transport of Your remains. All Repatriation Expenses must be approved in advance by Us or Our Plan Assistance Provider. In the event the Repatriation of Remains services are not arranged by the Plan Assistance Provider, We may elect to provide limited reimbursement for the portion of the expenses that would have been authorized by the Plan Assistance Provider had they initiated the repatriation.

Alternatively, if chosen by Your estate in lieu of covered Repatriation Expenses, We will reimburse benefits for an equivalent amount paid for a local burial in the country where the death occurred if You die while outside of the United States.

BAGGAGE DAMAGE OR LOSS

We will reimburse You up to the Maximum Benefit Amount shown in the Schedule of Benefits for theft, damage or destruction of Your Baggage by a third party, or for Common Carrier loss, that occurs during Your Trip provided You have taken reasonable steps to protect, save and/or recover Your property at all times. A loss, damage or destruction report from the Common Carrier or responsible third party, or a police report filed at the time of the theft, must be provided to substantiate any claim for benefits.

Valuation and Payment of Loss:

Payment for losses under this coverage will be calculated based on an Actual Cash Value basis. For items without receipts, payment of losses will be calculated based upon seventy-five percent (75%) of the Actual Cash Value at the time of loss. At Our option, We may elect to repair or replace Your item(s) claimed. We may take all or part of damaged items as a condition of payment for loss.

All covered loss items are subject to a per article maximum payable (as indicated in the Schedule of Benefits under "Per Article Maximum").

In the event of a loss to a pair or set of items, We will:

- 1. repair or replace any part to restore the pair or set to its value before the loss; or
- 2. pay the difference between the value of the property before and after the loss.

Items Not Covered:

We will not pay for damage to or loss of:

- 1. animals;
- 2. automobiles and automobile equipment; boats or other vehicles or conveyances; motorcycles; trailers; motors; or aircraft;
- 3. bicycles, except when checked as Baggage with a Common Carrier;
- 4. household effects and furnishings; antiques and collector items;
- 5. eyeglasses, sunglasses, contact lenses, artificial teeth, dentures, dental bridges, retainers or other orthodontic devices;
- 6. hearing aids, artificial limbs or prosthetic devices;
- 7. keys, money, and credit cards; securities, stamps, tickets, and documents;
- 8. Sports Equipment if the loss results from the use thereof;
- 9. professional or occupational equipment or property, whether or not electronic Business Equipment;
- 10. software or downloads.

Losses Not Covered:

We will not pay for loss arising from:

- 1. breakage of brittle or fragile articles;
- 2. wear and tear, or gradual deterioration;
- 3. confiscation or appropriation by order of any government or customs rule;
- 4. theft or pilferage while left in Your or Your Traveling Companion's unlocked Covered Vehicle, Rental Car or Recreational Vehicle;
- 5. property illegally acquired, kept, stored or transported;
- 6. Your or Your Traveling Companion's failure to take proper care of the item(s);
- property shipped as freight or shipped prior to the Scheduled Departure Date;
- 8. electrical current, including electric arching that damages or destroys electrical devices or appliances;
- 9. insects, vermin or inherent vice.

We will not provide benefits for any loss or damage to Your Baggage which has been reimbursed, or could be reimbursed, by a Common Carrier, hotel or Travel Supplier.

BAGGAGE DELAY

We will reimburse You up to the Maximum Benefit Amount shown in the Schedule of Benefits for the Covered Expenses listed below if Your checked Baggage is delayed or misdirected by a Common Carrier for twelve (12) hours or more from Your time of arrival at Your Trip destination (coverage is not applicable for Your arrival at Your return destination).

For this benefit, Covered Expenses shall mean:

- 1. the cost of reasonable and necessary additional clothing and personal items purchased by You while Your checked Baggage is delayed or misdirected;
- paid expenses You incur during Your Trip to launder the clothing in Your possession while Your checked Baggage is delayed or misdirected, up to the sub-limit shown in the Schedule of Benefits; and
- paid expenses You incur during Your Trip to track, locate and/or expedite the return
 of Your delayed or misdirected Baggage, up to the sub-limit shown in the Schedule of
 Benefits.

Coverage under this benefit terminates upon Your arrival at the return destination of Your Trip or when Your Baggage is returned to You, whichever is sooner.

DEFINITIONS

Accident means a sudden, unexpected, unusual, specific event that occurs at an identifiable time and place and shall also include exposure resulting from a mishap to a conveyance in which You are traveling.

Actual Cash Value means the lesser of the replacement costs for an item of like kind and quality or the original purchase price, less depreciation.

Additional Transportation Cost means the actual cost paid for one-way Economy Transportation (or for the original class of fare, if the original tickets were for a higher class of fare) by Common Carrier by the most direct route, less any refunds paid or payable, for unused original tickets.

Baggage means luggage and personal effects (whether owned, borrowed or rented) taken by You on Your Trip.

Bankruptcy or Default means the total cessation of operations due to financial insolvency, with or without the filing of a bankruptcy.

Bodily Contact Sports means any sport in which players may directly or indirectly have physical contact with an opponent including (but not limited to) football, wrestling, ice hockey, rugby, lacrosse, basketball, soccer, boxing, full contact karate, hurling and rodeo.

Business Equipment means property used in trade, business, or for the production of income; or offered for sale or trade or components of goods offered for sale or trade.

Business Partner means an individual who: (a) is involved in a legal general partnership with You; and (b) is actively involved in the day-to-day management of Your business.

Caregiver means an individual employed for the purpose of providing assistance with activities of daily living to You or to Your Family Member who has a physical or mental impairment. The Caregiver must be employed by You or Your Family Member. A Caregiver is not a babysitter; childcare service, facility or provider; or a person employed by any service, provider or facility to supply assisted living or skilled nursing personnel.

Child Caregiver means an individual providing basic childcare service needs for Your minor child(ren) under the age of eighteen (18) while You are on the Trip without the minor child(ren). The arrangement of being the Child Caregiver while You are on the Trip must be made thirty (30) days or more prior to the Scheduled Departure Date.

Common Carrier means any land, sea, or air conveyance operating under a valid license for the transportation of passengers for hire, not including taxicabs or rented, leased or privately-owned motor vehicles.

Complications of Pregnancy means conditions (when the pregnancy is not terminated) whose diagnoses are distinct from pregnancy but are adversely affected by pregnancy or are caused by pregnancy. These conditions include acute nephritis, nephrosis, cardiac decompensation, missed abortion and similar medical and surgical conditions of comparable severity. Complications of Pregnancy also include non-elective cesarean section, ectopic pregnancy which is terminated and spontaneous termination of pregnancy, which occurs during a period of gestation in which a viable birth is not possible. Complications of Pregnancy does not include false labor, occasional spotting, Physician-prescribed rest during the period of pregnancy, morning sickness, hyperemesis gravidarum, preeclampsia and similar conditions associated with the management of a difficult pregnancy not constituting a nosologically distinct complication of pregnancy.

Covered Accident means an Accident that occurs while coverage is in force and results in a loss for which benefits are payable.

Covered Vehicle means a private passenger vehicle not used commercially (including minivans, pick-up trucks and sport utility vehicles) owned by or under long term lease one (1) year or more) to You.

Domestic Partner means a person who has entered into a civil contract with other individual of the same sex, both of whom are at least eighteen (18) years of age, otherwise capable, and one of which is a resident of Oregon.

Economy Transportation means the lowest published available transportation rate for a ticket on a Common Carrier.

Effective Date means the date and time Your coverage first begins, as indicated in Coverage Provisions: When Coverage Begins.

Elective Treatment and Procedures means any Medical Treatment or surgical procedure that is not medically necessary, including any service, treatment, or supplies that are deemed by the federal, or a state or local government authority, to be research or experimental or that is not recognized as a generally accepted medical practice.

Eligible Person means a resident of the United States of America.

Extreme Sports means an athletic pursuit that involves a high degree of danger or risk outside a controlled environment, such as BASE jumping.

Family Member means any of the following: Your or Your Traveling Companion's legal spouse (or common-law spouse where legal), legal guardian or ward, parent (adoptive, foster, step or inlaw), son or daughter (adopted, foster, step or in-law), brother or sister (adoptive, foster, step or in-law), grandparent (includes in-law), grandchild, aunt, uncle, niece or nephew, Domestic Partner, Caregiver, or Child Caregiver.

Home means Your or Your Traveling Companion's primary place of residence.

Home Country means a country or territory where Your Home is located.

Hospital means:

- (1) A place which is licensed or recognized as a general hospital by the proper authority of the state or country in which it is located;
- (2) A place operated for the care and treatment of resident in-patients with a registered graduate nurse (RN) always on duty, and with a laboratory and X-ray facility;
- (3) A place recognized as a general hospital by the Joint Commission on the Accreditation of Hospitals; or
- (4) Other than a residence, a place where treatment in a Hyperbaric chamber can be received.

Not included is a hospital or institution licensed or used principally: (1) for the treatment or care of drug addicts or alcoholics; or (2) as a clinic continued or extended care facility, skilled nursing facility, convalescent home, rest home, nursing home or home for the aged.

Hospitalized means admitted to a Hospital for a period of at least twenty-four (24) hours, or where the patient is charged by the Hospital for a minimum of one (1) day of inpatient charges.

Host at Your Destination means a person with whom You are sharing pre-arranged overnight accommodations at the host's usual principal place of residence.

Inclement Weather means any harsh, stormy, or Severe Weather condition that adversely affects Your travel by the intended means.

Initial Deposit means Your first Payment(s) or Deposit(s) for any element of Your Trip made to Your Travel Supplier, Your Common Carrier, or one of the organizations or providers with whom You are booking Your Trip.

Injury means bodily harm caused by an Accident that: (1) occurs while Your coverage is in effect under the Policy; and (2) required examination and treatment by a Physician. The Injury must be the direct cause of loss, must be independent of all other causes and must not be caused by, or result from, Sickness.

Insured means a person who is booked to travel on a Trip, elects to purchase the Policy, and for whom the required premium is paid; also referred to as "You" and "Your".

Intramural Sports means Recreational Sports organized within a school. Matches or games are conducted between members of the same school (as opposed to varsity teams who compete with other schools). Activities for intramural sport participants are conducted separately from interscholastic athletics. Often these programs are administered by students themselves under the supervision of a faculty sponsor or intramural coordinator.

Interscholastic Sports means any athletic contest or competition between accredited educational institutions. The participants are sponsored by the educational institution and are under the direct and immediate supervision of an employee of the educational institution. It includes the practice or training for the competition, and the travel to or from such practice or competition, both while under the direct and immediate supervision of an employee of the educational institution. Participation in intramural and club sports are not considered Interscholastic Sports provided the sport is not exercised as high-performance sport practicing and competing more than ten (10) hours per week.

Local Transportation means cabs, buses, trains, subways, and other forms of transportation that charge set fares, run on fixed land routes, and are available to the public.

Maximum Benefit Amount means the maximum amount payable for coverage provided to You as shown in the Schedule of Benefits.

Medical Evacuation means Physician-ordered Transportation Expense which is arranged and approved by Our Plan Assistance Provider. An unscheduled return by the same or like mode of transportation as originally scheduled without additional transportation requirements is not a Medical Evacuation.

Medical Expenses means the reasonable and necessary expenses incurred only for the following:

- (1) Medical services (including charges for anesthetics, x-ray examinations or treatments, and laboratory tests) and supplies, prosthetics, prescription drugs, and therapeutic services ordered or prescribed by a Physician as Medically Necessary for examination and treatment;
- (2) Hospital or ambulatory medical-surgical center services (including expenses for cruise ship cabin or hotel room, not already included in the cost of Your Trip, if recommended by Your attending Physician and approved by Us or Our Plan Assistance Provider as a substitute for a hospital room for recovery from Your Injury or Sickness);

- (3) Local Transportation expense to and/or from a Hospital; or
- (4) Emergency dental treatment.

Medically Necessary means a service which is appropriate and consistent with the treatment of the condition in accordance with accepted standards of community practice.

Medical Treatment means examination and treatment by a Physician.

Mountaineering means the sport, hobby or profession of walking, hiking and climbing up mountains either: (1) utilizing harnesses, ropes, crampons and/or ice axes; or (2) ascending four thousand five hundred (4,500) meters or above.

Natural Disaster means earthquake, flood, wild fire, hurricane, blizzard, avalanche, tornado, tsunami, volcanic eruption, or landslide.

Organized Sports means Intramural Sports, Interscholastic Sports or Recreational Sports.

Other Insurance means any and every type of insurance covering the same or similar risk/loss as covered under this Certificate.

Payments or Deposits means the cash, check or credit card amounts actually paid or used for Your Trip. Certificates, vouchers, discounts and/or credits applied (in part or in full) towards the cost of Your Travel Arrangements are not Payments or Deposits as defined herein.

Physician means a person licensed as a medical doctor in the jurisdiction where the services are rendered, or a Christian Science Practitioner who is: (a) not You, a Traveling Companion or a Family Member, and (b) practicing within the scope of his or her license.

Plan Assistance Provider means iTravelInsured.

Pre-existing Condition means an illness, disease, or other condition during the sixty (60) day period immediately prior to the Effective Date of Your coverage for which You:

- (1) received a test, examination, or Medical Treatment;
- (2) received a recommendation for a test, examination, or Medical Treatment; or
- (3) took or received a prescription for drugs or medicine.

Item (3) above does not apply to a condition which is treated or controlled solely through the taking of prescription drugs or medicine and remains treated or controlled without any adjustment or change in the required prescription throughout the sixty (60) day period before Your coverage is effective under this Policy.

Pre-paid means Payments or Deposits paid by You for Travel Arrangements for Your Trip prior to Your actual or Scheduled Departure Date. Payments or Deposits for shore excursions, theater, concert or event tickets or fees, or sightseeing, if such arrangements are made during Your Trip and are to be used prior to the Scheduled Return Date of Your Trip, are not considered Pre-paid.

Quarantine means Your strict isolation imposed by a government authority or Physician to prevent the spread of disease. An embargo preventing You from entering a country, shelter in place orders or stay at home orders ordered for the general population of a specific area is not a Quarantine.

Recreational Sports means those activities where the primary purpose of the activity is participation, with the related goals of improved physical fitness, fun, and social involvement. Recreational Sports are usually perceived as being less stressful, both physically and mentally, on the participants. There are lower expectations regarding both performance and commitment to the sport in the recreational sphere as compared to competitive sports.

Recreational Vehicle means a trailer or motor vehicle for travel which includes living quarters designed for accommodations for recreational use such as a campervan, travel trailer, fifth wheel travel trailer, motorhome, popup camper, camper conversion van, or truck camper.

Rental Car means a private passenger vehicle (including minivans and sport utility vehicles) rented from a rental car agency and being used solely for transportation on public roads.

Scheduled Departure Date means the date on which You are originally scheduled to leave on Your Trip.

Scheduled Return Date means the date provided at the time of policy purchase and listed on Your purchase confirmation.

Severe Weather means any harsh, stormy, or disruptive weather condition.

Sickness means an illness or disease of the body that: (1) requires the examination and treatment by a Physician, and (2) commences while Your coverage is in effect. An illness or disease of the body that first manifests itself and then worsens or becomes acute prior to the Effective Date of Your coverage is not a Sickness as defined herein and is not covered by this Policy.

Sports Equipment means equipment such as the following that You plan to use on Your Trip whether owned, borrowed or rented: hunting equipment including, but not limited to: guns, bows and arrows; fishing equipment including, but not limited to: rods, reels and tackle; Ski equipment including, but not limited to: skis, ski poles, ski bindings, boots and snowboards; golf equipment including, but not limited to: golf clubs and golf balls; diving equipment including, but not limited to: diving equipment which feeds compressed or enriched gas, floating balance, rapid release buckle on the diving appliance, belt and weights, instrument to measure time and to measure depth, warning instrument showing depletion of gas in the tank, and diving computer and diving gear; any other similar gear or equipment utilized by You for similar activities during the Trip.

Strike means any organized and legally sanctioned labor disagreement resulting in a stoppage of work: (a) as a result of a combined effort of workers which is unannounced and unpublished at the time Travel Arrangements are purchased, and (b) which interferes with the normal departure and arrival of a Common Carrier.

Terrorist Incident means an incident deemed as a terrorist attack by the government of the country in which the Terrorist Incident occurred.

Time Sensitive Period means:

For initial Policy purchase:

within twenty-one (21) days of the date Your Initial Deposit for Your Trip is received.

For subsequent arrangements:

within twenty-one (21) days of payment for any subsequent Pre-paid, nonrefundable arrangements added to Your Trip.

Transportation Expense means the cost of Medically Necessary conveyance and personnel, including Usual and Customary charges for required medical services and supplies.

Travel Arrangements means: (a) transportation; (b) accommodations; and (c) other specified services arranged by Your Travel Supplier for Your Trip.

Traveling Companion means a person who has coordinated Travel Arrangements or vacation plans with You and intends to travel with You during the Trip. Note, a group or tour leader is not considered Your Traveling Companion unless You are sharing room accommodations with the group or tour leader.

Travel Supplier means any entity organization that coordinates or supplies travel services for You.

Trip means scheduled Trip and for which coverage is elected and the premium is paid.

Unforeseen means a.) not anticipated or expected, and b.) occurring after You purchase the Policy and after the Effective Date and time of each coverage.

Uninhabitable means one or more of the following. (1) the building structure itself is unstable and there is a risk of collapse in whole or in part. (2) there is exterior or structural damage allowing elemental intrusion, such as rain, wind, hail or flood. (3) immediate safety hazards have yet to be cleared such as major debris on roofs or downed electrical lines. (4) the property is without electricity, gas, sewer service or water.

Usual and Customary means the comparable level of charges for similar treatment, services and supplies in the geographic area where treatment, services or supplies are provided or performed.

GENERAL EXCLUSIONS AND LIMITATIONS

Benefits are not payable for any loss due to, arising or resulting from:

- a Pre-existing Condition, as defined in the Policy. This Pre-existing Condition exclusion does not apply to the Emergency Medical Evacuation or Repatriation of Remains coverage.
 - The exclusion for Pre-existing Conditions will be waived provided: (a) Your premium for this Policy is received within the Time Sensitive Period; and (b) You are medically able to travel at the time Your premium is paid.
- 2. Your suicide, attempted suicide, or any intentionally self-inflicted injury;
- 3. war, invasion, acts of foreign enemies, hostilities between nations (whether declared or undeclared), or civil war;
- 4. participating in maneuvers or training exercises of an armed service or police force of any country;
- 5. riding or driving in races, or speed or endurance competitions or events;
- 6. participating as a member of a team in an Organized Sports competition or participating as a professional in a stunt, athletic or sporting event or competition;
- 7. participating in Bodily Contact Sports, Extreme Sports, Mountaineering, any race or speed contests;
- 8. piloting or learning to pilot or acting as a member of the crew of any aircraft;
- 9. being intoxicated above the legal limit and based on a conviction or admission of guilt according to the jurisdiction where the loss occurs;
- 10. pleading guilty to, or being convicted of, a criminal act;
- 11. normal pregnancy (except Complications of Pregnancy) and/or resulting childbirth, or voluntarily induced abortion;
- 12. any amount paid or payable under any Worker's Compensation, disability benefit or similar law;
- 13. a loss or damage caused by detention, confiscation or destruction by customs officials;
- 14. any non-emergent treatment or surgery, routine physical examinations, hearing aids, eye glasses, contacts or any Elective Treatment and Procedures (including any complications arising from);
- 15. any loss occurring during a Trip booked or taken for the purpose or intent of securing Medical Treatment;
- 16. failure of any tour operator, Common Carrier, or other Travel Supplier, person or agency to refund money due to You, or to provide the bargained-for Travel Arrangements;
- 17. a mental, nervous or psychological disorder (including the treatment of such condition, unless Hospitalized for that condition while the Policy is in effect for You);
- 18. a loss that results from an illness, disease or other condition, event or circumstance that occurs at a time when the Policy is not in effect for You;
- 19. curtailment or delayed return for reasons other than the covered events listed in the offered Coverages;
- 20. services not shown as covered;

- 21. directly or indirectly, the actual, alleged or threatened use, discharge, dispersal, seepage, migration, escape, release or exposure to any hazardous biological, chemical, nuclear, or radioactive weapon device, material, gas, matter or contamination;
- 22. traveling against the advice of a Physician and any loss occurring during such a Trip;
- 23. operation any motor vehicle outside of the proper license required, laws or regulations in the area in which the motor vehicle is being operated.

COVERAGE PROVISIONS

Who is Eligible for Coverage:

An Eligible Person who is booked to travel on an eligible Trip. Eligibility for purchase of this Policy could be reviewed at the time of claim.

When Coverage Begins:

Trip Cancellation: Coverage begins on the following, and shall be known as the Effective Date and time for this coverage: at 12:01am at Your location on the day after the date the required premium for this Policy to cover Your Trip is received by iTravelInsured.

Trip Interruption and Missed Connection: Coverage begins when You depart on Your first scheduled Travel Arrangement (or, if You must use an alternate travel arrangement after Your Scheduled Departure Date to reach Your Trip destination, on the Scheduled Departure Date) for Your Trip. This is Your Effective Date and time for these coverages.

All other coverages: Coverage begins when You depart on the first Travel Arrangement, or alternate travel arrangement if You must use an alternate Travel Arrangement to reach Your Trip destination, for Your Trip. This is Your Effective Date and time for all other coverages.

When Coverage Ends:

Trip Cancellation: Coverage ends automatically on the earlier of: (1) the date and time You depart on Your Trip; or (2) the date and time You cancel Your Trip.

All other coverages: Your coverage automatically ends on the earlier of:

- 1. the date the Trip is completed.
- 2. the Scheduled Return Date.
- 3. Your arrival at the return destination on a round-trip, or the destination on a one-way Trip. Or
- 4. cancellation of the Trip covered by the Policy.

Extension of Coverage:

Emergency Accident and Medical Expense: If You are Hospitalized beyond Your Scheduled Return Date, this coverage will be extended to the earlier of:

- 1. When All Benefits payable have been depleted/exhausted;
- 2. You are released from the medical facility and have been ordered/approved by a Physician to be transported or return Home; or
- 3. Thirty (30) days.

Baggage: If the covered Baggage, passports or visas are in the custody of a Common Carrier, and delivery is delayed, this coverage will continue until the property is delivered to You. This continuation of coverage does not include loss caused by or resulting from the delay.

All other coverages under the Policy will be extended if Your entire Trip is covered by the Policy and Your return is delayed due to a covered Trip Interruption, Travel Delay or Missed Connection event. If coverage is extended for the above reasons, coverage will finally end on the earlier of the date You reach Your originally scheduled return destination, or twenty-one (21) days after the Scheduled Return Date.

CLAIM PROVISIONS

Your Duties in the Event of a Loss:

Trip Cancellation: Immediately, or as soon as reasonably possible, call Your Travel Supplier and iTravellnsured to report Your cancellation, interruption or delayed arrival to avoid non-covered charges due to late claim reporting (see Where to Report a Claim below).

If You are prevented from taking Your Trip as scheduled or must interrupt Your Trip due to Sickness or Injury, You should obtain medical care immediately. We require a certification by the treating Physician at the time of Sickness or Injury that medically imposed restrictions prevent(ed) Your participation or continued participation in the Trip. Provide all unused transportation tickets, official documentation of payments made, etc.

Travel Delay and Missed Connection: Obtain any specific dated documentation, that provides proof of the reason for delay (airline or cruise line forms, medical statements, etc.). Submit this documentation along with Your Trip itinerary and all receipts for additional paid expenses.

Emergency Accident and Sickness Medical Expenses: Obtain receipts from the providers of service, etc., stating the amount paid and listing the diagnosis and treatment.

Baggage Damage or Loss and Baggage Delay: In the case of lost, stolen, damaged, destroyed or delayed property, You must:

1. Immediately report the incident to the hotel manager; tour guide, operator or representative; transportation official, local police or other local authorities; ship

- lines, airlines, railroad, bus, airport or other station authorities; or whomever has custody of Your property at the time of loss. Obtain their written report of Your loss.
- 2. Take reasonable steps to protect Your Baggage from further damage, and make necessary, reasonable and temporary repairs. We will reimburse You for these paid expenses in the event of a covered loss. We will not pay for further damage if You fail to protect Your Baggage.
- 3. Permit Your property to be examined by Us, if it is recovered.

Rental Car Damage: You must:

- 1. Take all reasonable and necessary steps to protect the Rental Car and prevent further damage to it.
- 2. Report the loss to the appropriate local authorities and the Rental Car company as soon as possible.
- 3. Obtain all information from any other party involved in an Accident, such as name, address, insurance information and driver's license number.
- 4. Provide Us all documentation such as rental agreement, and any police report or damage estimate (if available).

Where to Report a Claim: Claims can be filed online via a MyIMG account. Create a MyIMG account or log into your existing MyIMG account at https://www.imglobal.com/member. After logging in, navigate to the claims area of the website and follow the prompts to submit a claim. IMG will accept electronic copies of claim submissions, except as expressly stated elsewhere. However, IMG may, at its discretion, require original documentation to be sent. Paper claim forms may be requested by contacting 1-866-243-7524 or 1-317-655-9798 or via email at ITravelClaims@imglobal.com.

Notice of Claim: Notice of all claim(s) must be reported to Us within thirty (30) days after a loss occurs, or as soon as reasonably possible. You or someone on Your behalf may give the notice. The notice should be given to Us or Our designated representative and should include sufficient information to identify You.

Claim Forms: When notice of claim is received by Us or Our designated representative, iTravellnsured forms for filing Proof of Loss will be furnished. If these forms are not sent within fifteen (15) days, the Proof of Loss requirements can be met by You sending Us a written statement of what happened. This statement must be received within the time given for filing Proof of Loss.

Proof of Loss: Proof of Loss must be provided within ninety (90) days after the date of the loss or as soon as reasonably possible. Proof must, however, be furnished no later than twelve (12) months from the time it is otherwise required, except in the absence of legal capacity.

Physical Examination and Autopsy: We, at Our expense, may have You or Your property examined when, and as often as is reasonable and relevant, while the claim is in process. We may have an autopsy done where it is not forbidden by law.

Reduction in the Amount of Insurance: The applicable benefit amount will be reduced by the amount of benefits, if any, previously paid for any loss or damage under this coverage for this Trip.

Payment of Claims: Benefits for loss of life will be paid to Your designated beneficiary. If a beneficiary is not otherwise designated by You, benefits for loss of life will be paid to the first of the following surviving beneficiaries:

- 1. Your spouse;
- 2. Your child or children jointly;
- 3. Your parents jointly (if both are living) or the surviving parent (if only one survives You);
- 4. Your brothers and sisters jointly; or
- Your estate.

All other benefits will be paid directly to You, unless otherwise directed by You. At Our option, We may choose to pay all benefits, or a portion of benefits, directly to the provider whom supplied services to You. Any accrued benefits unpaid at Your death will be paid to Your estate. If You have assigned Your benefits, We will honor the assignment is on record with Us. We are not responsible for the validity of any assignment of benefits.

If any benefit is payable to: (1) an Insured who is a minor or otherwise not able to give a valid release; or (b) Your estate, We may pay any amount due under the Policy to Your beneficiary or any relative whom We find entitled to the payment. Any payment made in good faith shall fully discharge Us to any party to the extent of such payment.

Settlement of Loss: Claims for damage and/or destruction shall be paid after acceptable proof of the damage and/or destruction is presented to Us and We have determined the claim is covered. Claims for loss property will be paid after the lapse of reasonable time if the property has not been recovered. You must present acceptable proof of loss and the value involved to Us.

Time of Payment of Claims: All claims shall be paid within thirty (30) days following Our receipt of due Proof of Loss. Failure to pay within such period shall entitle the You interest at the rate of six percent (6.0%) per annum from the thirtieth (30th) day after receipt of such Proof of Loss to the date of late payment, provided that interest amounting to less than one dollar (\$1.00) need not be paid. You or Your assignee shall be notified by Us or Our designated representative of any known failure to provide sufficient documentation for a due Proof of Loss within thirty (30) days after receipt of the claim. Any required interest payments shall be made within thirty (30) days after the payment.

Legal Actions: No legal action for a claim can be brought against Us until sixty (60) days after We receive proof of loss. No legal action for a claim can be brought against Us more than three (3) years after the time required for giving proof of loss. This three (3) year time period is extended from the date proof of loss is filed or the date the claim is denied (in whole or in part), whichever is later.

Disagreement over Size of Loss: If there is a disagreement about the amount of the Loss, upon Your and Our mutual agreement, a written request for an appraisal must be made by You and served on Us no more than two (2) years after the date of the loss. Following the request, each party will select their own competent appraiser within twenty-one (21) days. After examining the facts, each of the two appraisers will give an opinion on the amount of the Loss. If they do not agree, they will select a third appraiser. Any figure agreed to by two (2) of the three (3) will be binding. The appraiser selected by You will be paid by You. We will pay the appraiser We choose. You will share equally with the Us the cost for the third appraiser and the appraisal process.

Right to Recover and Subrogate from Others: We have the right to recover any payments We have made from anyone who may be responsible for the loss, as permitted by law. You and anyone else We insure must sign any papers and do whatever is necessary to transfer this right to Us. You and anyone else We insure will do nothing after the loss to affect our right.

GENERAL PROVISIONS

Premium Payment: Coverage is not effective unless all premium has been paid to iTravelInsured prior to a date of loss or insured occurrence.

Controlling Law: Any part of this Policy that conflicts with the state law where this Policy is issued is changed to meet the minimum requirements of that state's law.

Governing Jurisdiction: The insurance regulatory agency and courts of the jurisdiction in which You reside shall have jurisdiction over the individual insurance coverage.

Arbitration: Upon Our and Your mutual agreement, at the time of the dispute, any claim arising out of or relating to this contract or its breach can be settled by mutually agreed upon arbitration and must be submitted to arbitration no more than two (2) years after You file the entire claim or after an appraisal award, whichever is later. All fees and expenses of the arbitration shall be borne by the parties equally, however, each party will bear the expense of its own counsel, experts, witnesses, and preparation and presentation of proofs. Arbitration will be based on Oregon law and take place in the Insured's Oregon county of residence, or at another mutually agreed upon location. The results of any arbitration are non-binding.

Concealment and Misrepresentation / Misstatement of Age: The entire coverage will be void if, before, during or after the loss, We find any material fact or circumstance relating to this insurance relied upon for coverage determination has been intentionally concealed or misrepresented. You must fully cooperate in the event We determine that an investigation of any claim is warranted. We will demonstrate the reliance on the material fact or circumstance resulting in the coverage determination. If Policy benefits are based on age, and if You have made premium payment based on a misstated age, there will be a fair adjustment of the premium or

the eligible benefit based on his or her true age. We may require satisfactory proof of age before processing any claim.

Other Insurance with Us: You may be covered under only one travel insurance Policy with Us for each Trip. If You are covered under more than one such Policy, You may select the coverage that is to remain in effect. In the event of death, the selection will be made by Your beneficiary or estate. Premium paid (less claims paid) will be refunded for the duplicate coverage that does not remain in effect.

Changes to the Entire Contract: The Policy, purchase confirmation, declarations page, Schedule of Benefits, any application and attachments, addendums, amendments represent the entire contract of coverage. No agent may change it in any way. Only an officer of Our company can approve a change. Any such change must be shown in this Policy or its attachments.

Transfer of Coverage: Coverage under this Policy cannot be transferred by or to anyone else.

Economic or Trade Sanctions: Any payment(s) under this Policy will only be made in full compliance with all United States of America economic or trade sanction laws or regulations, including but not limited to, sanctions, laws and regulations administered and enforced by the United States Treasury Department's Office of Foreign Assets Control (OFAC). Therefore, any expenses incurred or claims made involving travel that is in violation of such sanctions, laws and regulations will not be covered under this Policy. For more information, You may consult the OFAC internet website at www.treas.gov/offices/enforcement/ofac/.

Benefit to Bailee: This insurance will, in no way, inure directly or indirectly to the benefit of any carrier or other bailee.

Termination of This Policy: Termination of this Policy will not affect a claim for Loss which occurs while the Policy is in force.